

Keltec Express Fact Sheet

Keltec Express is a web based IT purchasing service specifically aimed at small to medium sized companies. Keltec Express leverages the company's extensive experience of helping large organisations to maximise their IT spend by providing end-to-end solutions and services.

We focus on delivering solutions that are a perfect match for your business needs. We have a long-standing reputation for excellence in providing IT solutions and services to clients in a wide range of industry sectors and have access to our highly skilled technical resources to validate your solution.

Through our distribution partner, we can guarantee low prices and next day delivery with a single point of contact for consistent relationship management, not just from the point of sale to delivery but throughout the lifecycle of the product.

At Keltec Express we are here to take out the burden of researching your IT requirement and can help you make informed decisions by way of our Keltec Express portal which allows you to shop by brand and category. You can also filter items according to your technical specification and browse our special offers.

Keltec Express understand:

Consistent, professional, knowledgeable customer service is critical to businesses today & tomorrow.

To ensure that the solution purchased is suitable for your business, you may require availability to highly skilled technical resource.

We understand and identify a deals value and it's return on investment for our customers.

How time consuming administering support packs and managing operations can be and will take away that burden through our 24x7 UK Service Desk.

Why Keltec Express?

Dedicated Relationship Manager

Easy to use online portal for fast availability and breadth of product

Single source provider with end to end solutions

Online Renewals portal to track contracts/support packs 24/7

Accreditation with leading manufacturers

Customer Support & Returns

For more details on a our returns policy. Please refer to our website:

www.keltecexpress.co.uk

Open an Account

Keltec Express offers a 21 day terms to qualified companies. Please call one of our relationship managers 0121 308 6900 to open an account today. Credit decision will normally be made within the hour. Please refer to our website:

www.keltecexpress.co.uk

Ordering on Express

To place an order, please browse our catalogue and call 0121 308 6900. Keltec Express can ship next day deliveries for orders that are placed before 4.30pm*. Our delivery charges vary by the weight of the combined items that are shipped. Deliveries can be made anytime between 9am and 5.30pm.

Managing your Account

For logging in, forgotten passwords, accounts locked and change of account details. Please call our Relationship team now on **0121 308 6900**

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