
High Availability Review

Are you at risk if elements of your business systems fail?

Poor availability of your Enterprise servers can cause a significant business issues.

It is essential that the components of any business infrastructure are designed, configured and operated in a manner that promotes availability. An Availability Assessment ensures a fast, cost-effective method to identify availability issues before they significantly impact your business operations.

The Keltec Availability Review service is designed to provide a view of Enterprise servers' availability and resilience on any given operating platform. Our Professional Services Enterprise Infrastructure practice has a proven experience and track record in understanding systems at this level. Through this service and resultant documentation we provide informed views on the impact of any areas at risk of failure.

Availability Review Process

This service will review the current enterprise server configurations. Any availability risks highlighted the quality and availability of your IT service, will be identified through an analysis that identifies gaps or risks within your Enterprise systems. The following areas are reviewed;

- Storage hardware configuration
- The business requirements
- Resilience and Redundancy of
- CPU and Memory
- Fans and Power
- Network and I/O
- Disks and Storage
- System Architecture

The service is conducted using standard system tools, manufacturers specifications and interviews with the IT teams within your organisation. It is essential that key personnel are available during this process to ensure all information is captured efficiently and accurately.

Availability Review Deliverables

At the end of assessment phase the findings will be reviewed and fully documented in a report. The report will be presented to you during a planned review meeting, usually within a week of the on site review. The report will highlight the following;

- A high level overview of key areas affecting service availability
- Specific areas of concern.
- Immediate improvements to the server configuration.
- Recommend process changes that may improve awareness of problems

In summary we deliver:

- One day's assessment on site
 - One to two day review to document our findings
 - An on site review meeting and delivery of report
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We are confident our capability and proven delivery framework, ensures high quality services are delivered to our customers in order to meet or exceed expectations in every way. If you would like to find out more please contact your Keltec account manager or call us on 01344 306700.