



## Keltec – Information Life Cycle Management

# Storage Assessment Service

### Improve your IT systems performance and reliability

- Use Keltec's knowledge, expertise and methodologies to improve your business
- Take advantage of specialist skills and additional resources
- Benchmark your company against others in the industry
- Evaluate architecture alternatives in terms of utility and cost

### Benefits

- Increased awareness of vulnerabilities before outages occur
- Confirm that servers meet current standards and best practice
- Generate information on which to base future platform decisions
- Provide additional expertise and resources

Limited availability of your enterprise wide information storage can create a significant business risk. The frequent reliance on centralised storage aligned with the increasing requirement for 24 x 7 operations, creates a constant pressure to improve the availability of critical data whilst mitigating reducing risks.

The Keltec Storage Assessment Service provides a convenient, cost- effective method to reduce risk through the identification of any high availability issues, before they significantly impact your business operations. Our Professional Services Storage practice has a proven experience and track record in understanding systems at this level and providing informed views on the impact of any areas highlighted as a concern during our review.

### Keltec Service Summary.

This service will review the current enterprise storage configuration.

Risks to the quality and availability of your IT service will be identified through an analysis that identifies gaps or risks within your enterprise storage. The following areas are reviewed;

- Business requirements
- Storage hardware configuration
- Resilience and Redundancy requirements
- SAN / NAS / DAS Storage Architecture

The service is conducted using standard storage specific tools, manufacturers specifications and interviews with the IT teams within your organisation. It is essential that key personnel are available during this process to ensure all information is captured efficiently and accurately.

At the end of assessment phase the findings will be reviewed and fully documented in a report. The report will be presented to you during a planned review meeting, usually within a week of the on site review.

The report will highlight the following;

- A high level overview of key areas affecting Storage availability
- Specific areas of concern
- Immediate improvements to the Storage configuration
- Recommend process changes that may Improve awareness of problems



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## Service Overview

- Examine the business availability requirements
- Review the storage platform
- Interview key personnel
- Gather system details
- Inspect the general environment (power, air conditioning, cabling)
- Review configuration details
- Assess storage integrity
- Assess backup and recovery procedures

## Summary

In summary we deliver:

- Assessment on site
- An internal review to document our findings
- An on site review meeting and delivery of report

## Ordering / Further Information

For more information, please use the contact details below to get in touch with your Account Manager.

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## Deliverables

- On-site information collection activities
- Analysis report
- Observations, Findings
- Recommendations, and description of changes to implement
- Highlight any immediate changes required