

Keltec – Information Life Cycle Management

Information Management Services

Improve your IT systems performance and reliability

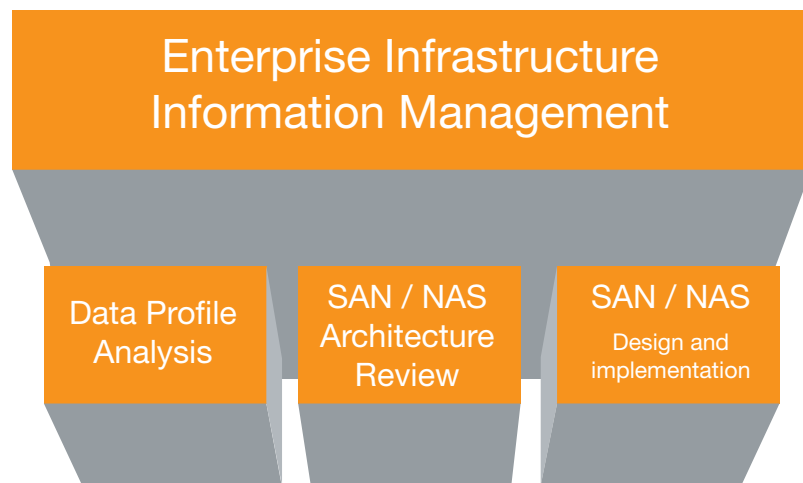
- Use Keltec's knowledge, expertise and methodologies to improve your business
- Take advantage of specialist skills and additional resources
- Establish baselines to monitor service delivery over time
- Maximise return on investment
- Reduce costs and wastage

Benefits

- Reduced business risk
- Improved quality of IT services
- Potential performance and capacity improvements
- Assessment in line with best practice
- Confirmation of regulatory compliance
- Production of baseline data to aid capacity planning
- Knowledge transfer from our experienced consultants

Much of the data residing on IT systems is critical to the running of your business. The management of this data is an increasingly difficult task as the capacity increases, new security threats are uncovered and data uses become more varied.

Keltec has more than 10 years experience of implementing IT systems across a wide range of company sizes and industries. Our experience gives us a useful insight into Best Practice server configuration and system management. By sharing this knowledge, we are able to reduce risk and improve operational efficiency within our customer's businesses.



Our Information Management services will give you better control over your data by examining your current estate in comparison with best practice.

Keltec Service Delivery

All Keltec projects follow a proven delivery framework that ensures a high quality of service. The first stage of every project will be to conduct a workshop or planning meeting in order to capture the customer's requirements and objectives in detail. A document will be produced and signed off by the customer before any work commences.

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Service Overview

Each service follows a similar structure:

- Initial planning meeting
- Produce and agree the work to be undertaken
- On-site visit to collect data
- Write a report to document observations and recommendations
- Deliver and explain the report
- Plan to implement any remedial or enhancement actions

Summary

In summary we deliver:

- One day assessment on site
- One to two day review to document our findings
- An on site review meeting and delivery of report

Ordering / Further Information

For more information, please use the contact details below to get in touch with your Account Manager.

Deliverables

- An agreed Statement of Work (SOW)
- On-site information gathering activities
- A Platform Optimisation report
- Initial “quick win” recommendations
- IT Strategy and Operational advice