
Business Continuity

More information

Please contact Keltec for additional information about **Keltec Business Continuity Services**, or to request a quote for your business:

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As the risk of naturally triggered disasters, coupled with an increasing number of human intervention led threats grows, organisations are thinking more comprehensively about how they can manage such events. Traditionally, Disaster Recovery has been the realm of the IT Manager and the focus has been placed on IT recovery and facilities.

Keltec's approach to Business Continuity encompasses a more complex set of considerations. Now organisations require strategic planning that includes everything they need, to ensure the productivity of their people whatever the circumstance. As a result, they are looking for expert advice at a board level to assist them in planning for disaster, enabling a proactive approach to delivering continuity in their business.

Our Business Continuity Services provide a comprehensive solution for strategic planning including all IT and people-related requirements as well as expertise in professional services.

Expert Support

When an organisation can no longer function effectively due to a crisis event, the degree to which any contingency plans actually work is critical. Keltec offers a range of options to develop the optimum business continuity solution for each individual organisation.

Our service consultants provide expert advice on how to formulate a business continuity plan and support you with regular testing and maintenance of the plan to ensure its continued relevance to a changing business environment. We are able to design the most appropriate architecture and transfer the relevant skills and expertise to ensure effective ongoing management of your IT operations.

Technology availability

Whatever the incident, Keltec Business Continuity Services provide a full service portfolio for all IT Recovery needs:

- For simple failovers we are able to ship replacement equipment and, where necessary, trained IT personnel to site within pre-agreed timescales
- For larger or more complex situations we are able to deploy a fully equipped data centre and IT suite to your customer's premises

In many cases access to the information contained within the systems is as critical as the system availability. Our complete range of data centre solutions means that we can provide data centre space, offsite replication of critical data and duplicated fail-over systems for critical applications. These services enable you to be operating as normal as soon as possible after an incident.

Keltec – Managed and Support Services

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Productivity protection

Many crisis situations affect more than the IT infrastructure. If staff cannot continue to work effectively, further risk to revenue and customer satisfaction is likely. Keltec's Workspace Recovery options provide a comprehensive set of solutions to meet the likely needs in the event of disaster occurring.

From mobile office units to fully equipped, tailored dedicated offices we can deliver against even the most stringent of customer requirements. We can offer locations nationwide within a one hour travelling distance from most major conurbations to ensure workforce productivity in the event of an incident.

IT recovery service options

Service Type	Description
Relocatable recovery	Ship-to-site of replacement IT and technicians
Mobile recovery	Replacement IT and data centre environment
Fixed site recovery	Ready to restore systems at our data centres
Data archive and replication	Offsite replication and archiving of critical data
'B End' hosting	Duplicated 'live' failover systems for critical services

Flexible workspace recovery options

Service Type	Description
Corporate home working	Home access to corporate voice and data
Mobile workspace	2-hour despatch of 20-seat offices and IT space
Modular workspace	Demountable temporary offices
Syndicated workspace	4-hour access to shared office facilities
Dedicated workspace	Replication of critical office facilities